

CUSTOMER SUPPORT WARRANTY: Gear, Screw and Lobe Pumps

ADDITIONAL FEATURES over and above standard 1 YEAR WARRANTY.	BRONZE 1 YEAR WARRANTY	SILVER 3 YEAR WARRANTY	GOLD 10 YEAR WARRANTY
<ul style="list-style-type: none"> On-site assistance within 2 working days UK (2 x free of charge annual visits) On-site assistance within 3 working days Europe (1 x free of charge annual visits) On-site assistance within 5 working days Middle East (1 x free of charge annual visits) On-site assistance within 8 working days Far East and Australasia (1 x free of charge annual visits) <p><i>Comprising:</i></p> <ul style="list-style-type: none"> Vibration monitoring check Bearing temperature check Noise level check Visual Inspection Fixed labour costs at 20% below normal rate Extra 5% discount on normal spares prices Written report after every visit 	<p>£325.00 Annually per pump</p>	<p>£325.00 annually per pump <i>Or</i> One off payment with pump order £650.00</p>	<p>£325.00 annually per pump <i>Or</i> One off payment with pump order £1995.00</p>

Note: -must be purchased before original one year warranty expires. Then can be renewed on expiry as required.

ie: If you purchase a pump in January you can purchase any Customer Support Warranty before the 31st December and then renew it as expiry thereafter.

- We will take the stress of remembering from you and will always remind you of scheduled visits and renewals.
- Visits always at your convenience.
- This is only available with pumps that have a net unit selling price above £1000.00.
- Each FOC visit lasts max 3 hours – additional work required is chargeable.

For more information please contact Mrs Dandie Proctor, Customer Support Manager:
dandie.proctor@albanypumps.co.uk

Or you can contact our Bradford Service Centre direct:
mark.burn@albany-pumps.co.uk or press option 2 when you call us on +44 (0)1594 842275.

www.albany-pumps.co.uk +44 (0) 1594 842 275

Head Office and Manufacturing Centre

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Service and Repair Centre

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Service and Repair (Option 2).

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